Salamander Software Installation Requirements

To ensure optimal performance from the Salamander Technologies accountability suite of solutions, it is highly recommended that these guidelines are followed.

APP HARDWARE AND OPERATING SYSTEM REQUIREMENTS

Platform	Apple		Android
Operating System	iOS 10.0 or above		Android 6.0 or above
Avg. Cellular Data Usage (per record during event)	1k		1k
APP Name	TAG APP	TRACK APP INVENTORY APP	TAG APP TRACK APP INVENTORY APP
Supported MFG's	Apple		Google (Pixel / Nexus), Samsung, Motorola, Asus, Acer, Panasonic, HP, LE
Storage Size on Device	3 MB	4 MB	15.5 MB
Rear Facing Camera	X	X	X Minimum 5 megapixels @ 1080p
Available on Phone	X	X	X
Available on Tablet		X	X

PC HARDWARE AND OPERATING SYSTEM REQUIREMENTS

WINDOWS OPERATING SYSTEMS:
> Windows 10 (x86 or x64)
> Windows 7 Home Premium or above (x86 or x64)

Minimum System Requirements	COMMAND	*ID DESIGNER, PRINT CONTROL, RAPID TAG, RAPID TAG EVAC
Processor	1.4 GHz	1 GHz
RAM	3 GB	2 GB
Screen Resolution	1024 x 768	1024 x 768
Free Hard Disk Space	8 GB	1 GB
USB Ports	1	3
Internet Information	IIS 7.5 or above	

An internet connection is required for downloading software, licensing PC applications, and synchronizing data to SalamanderLive™ during an event.

*NOTE: ID DESIGNER is not compatible with Microsoft Surface Pro tablets.

DISCONTINUED PRODUCTS:
MobileExpress, Mobile ICS/EMS, ResourceMGR, ResourceMGR Web, and interTRAX Exchange.